DID YOU KNOW...

– Brought to you by the team at

Fosdick Fulfillment
Beyond the Pack

customer service

FOSDICK OFFERS CUSTOMER CARE AND CALL CENTER SERVICES...?

In 2022, Fosdick Customer Service Representatives answered 445,387 calls and issued 164,924 responses to email inquiries!

Customer Care Call Center *Info & Services*

- *150 full-time stations*
- *Open M-F, 8 AM - 8 PM EST*
- *Remote online CS functions*
- *Bilingual services*

- *Database synchronized IVR*
- *Shared or dedicated environment*
- *Customerstatus.com dashboard*
- *Other detailed reporting*

- *Refund, credit, & returns.*
- *Tracers, claims, & call tags*
- *Chargeback & reconciliation*
- *Upselling & scripted "save-the-sale"*

To inquire about Customer Care & Call Center Services, contact *sales@fosdickcorp.com*

www.fosdickfulfillment.com